Community Services Practice (Client Assessment and Case Management)

Develop advanced skills in client assessment and case management to lead teams and increase your capacity to address the critical practice issues arising within the contemporary welfare environment.

This program is designed for those in casework and management roles in community welfare organisations. Delivered through 10 intensive full-day workshops over one year, it is a flexible qualification suitable for those still working full-time.

What You Will Study
You will develop skills in:
— understanding the contemporary regulatory context
— risk assessment
— case planning
— advocacy and negotiation
— child and adolescent development pathways
— change management
— understanding and working with cultural differences (indigenous, refugee and migrant communities)

You will enhance your ability to work with young people and families in crisis and complex situations, including people affected by mental health, disabilities, domestic violence, alcohol and other drugs, financial crises, homelessness, child abuse and neglect.

Industry Connections
RMIT’s community services discipline has a reputation for delivering high quality VET programs designed and developed in partnership with industry.

The program content is work focused, and allows you to apply current best practice skills and knowledge learned in the program directly to your individual work place.

Career
Graduates will have advanced leadership skills in case management and assessment, specifically in influencing, advocating and mentoring.

This qualification will assist you in changing roles within the community sector and gaining leadership and senior management positions in government and non-government community welfare organisations.

Program Details

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<tr>
<td>RMIT Code</td>
<td>National Code</td>
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<td>C0045</td>
<td>CHC70208</td>
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<tr>
<td>Duration</td>
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<td>1 year full-time</td>
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Entry Requirements
An undergraduate degree or postgraduate qualification in a discipline related to work in the community sector; OR significant previous experience working in a community sector organisation in the field of children, youth and family services.

How to Apply
Direct application online at www.rmit.edu.au/programs/apply

Further Information
Zaina Nehme, Program Coordinator
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Email: zainaindira.nehme@rmit.edu.au

www.rmit.edu.au/programs/c0045

This training is delivered with Victorian and Commonwealth funding for eligible students.
Training Organisation Identifier (TOID): 3046

“...provided me with opportunities to learn new skills, gain wider knowledge of the social work sector and more importantly apply it straight forward in my every day workloads. It has helped me bring more positive changes into the lives of many most vulnerable and disadvantaged community members.”

Shukrullah Sirat
Case Worker, Anglicare